



HOW SAFETYNET IS HELPING MANAGEMENT PROVIDE A SECURE SHOPPING CENTRE



Cabot Circus is a modern shopping centre providing city centre visitors with over 120 shops. It is covered by a shell shaped glass roof and linked with the nearby multi storey car park by a raised footbridge. With a mixture of restaurants and a large cinema complex, management has a duty of care to provide security and safety to staff and the public.

A TETRA radio system provides independent, always available, secure, wide area coverage of the site including difficult areas to cover such as the car park and back office corridors. A private radio scheme provides management staff with the means of talking to all or specific groups of users at any time through an all informed press to talk capability.

SafetyNet Retail adds an extra layer functions for the management and security of Shopping centres over radio adding;

- Monitoring and managing audio messages to groups
- Co-ordination of staff to deal with jobs and incidents
- Ability to handle lone worker and personal alarms quickly
- See where all staff are operating on a site map

In a shopping centre environment, the centre management team use SafetyNet to obtain accurate and timely information on staff movements to improve both efficiency and safety.

The solution was designed to provide high integrity communication, and to coordinate staff in their duties while keeping them safe with a secure and reliable radio network

CABOT CIRCUS SHOPPING CENTER

Position:

- Bristol city centre

Trade:

- Retail Sector

Solution characteristics:

- Voice calls
- Text messaging
- Voice recording
- Call playback
- System usage report
- Guard Tour

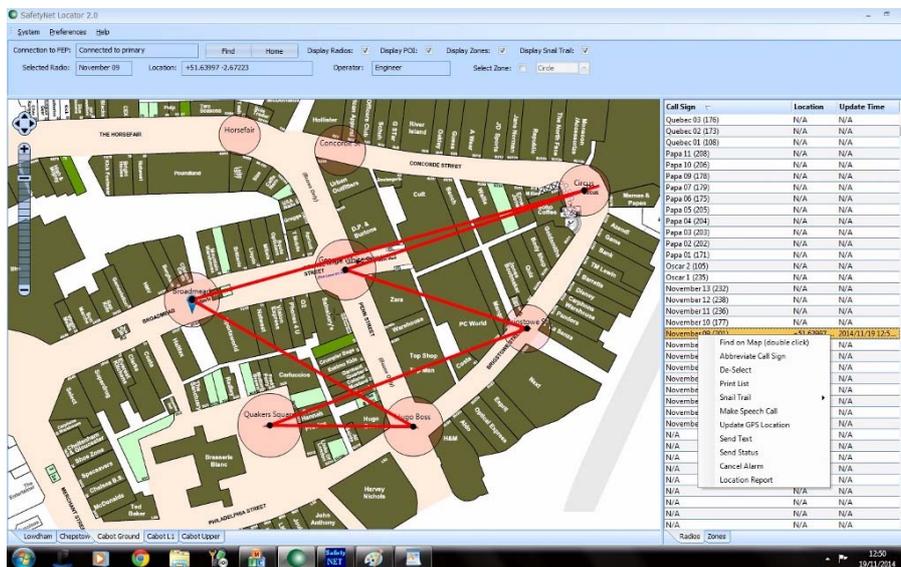
Options:

- GPS location
- GPS trail
- Geo-fencing
- Indoor location
- Lone worker
- Out of hours alert
- Pager alert
- Voice messaging





Cabot Circus, Case Study



CABOT CIRCUS

SHOPPING CENTRE

Benefits:

- Real time location and tracking of staff
- Lone workers and personal alarms
- Audit trail and reporting for incidents
- Continuous, reliable and secure communication
- Reduced risk of litigation through information collected

With the ability to track teams using GPS technology and indoor location built into the radios, control room managers have all the information at hand for them to deal quickly with incidents or deploy relevant staff to deal with day at day tasks.

In the event of a personal alarm button being activated on a radio, control will be alerted immediately and the position of the radio user in distress will be seen as a highly visible flashing icon on the a large screen.

In addition, staff movements can be recorded to ensure that all areas are adequately patrolled, offering comfort and documented evidence to the retail customers within the centre.

The information collected by SafetyNet can be used for;

- Generating a Guard Tour report showing times and locations
- Snail trail showing movement of a selected user between specified periods of time
- On screen display of activity at a particular location. This can be used for Spill Reports to document response times to a reported incident.

With a full archive of all voice calls and movement records, SafetyNet Retail provides a complete and secure means of managing staff efficiently and holds detailed information for analysis in the event of an incident.

The SafetyNet Retail solution has provided an ideal onsite solution for Cabot Circus.



For further details, see our website www.safetynetdigital.com